

# EarthBend360 Ascend Unified Communications

## Version 41 Release Notes

EarthBend360 is pleased to announce version 41 of its Ascend Unified Communications (UC) platform. This latest v41 release introduces several immediate performance enhancements and bug fixes, and will also deliver other feature functionality advancements in the coming weeks, including video conferencing and collaboration improvements. A brief summary of key v41 changes is provided below.

The Ascend UC v41 update will occur transparently during the evening hours of Thursday, September 10, 2020, and should not present any impact to you and your users. If you have any questions about the release, or should experience any service-impacting issues after the update occurs, please contact our support team via email at [eb360support@earthbend.com](mailto:eb360support@earthbend.com).

### PERFORMANCE ENHANCEMENTS & BUG FIXES

- Improved push notification functionality for better operation with iOS
- Fixed "Forgot Password" option on login page
- Fixed issue that occasionally prevented voice mail from picking up
- Fixed intermittent issues with Call Queues and Ring Groups on SNAPmobile

### UPCOMING FEATURE FUNCTIONALITY ENHANCEMENTS\*

- SNAP.HD redesign and improvements - delivering a more robust video conferencing experience
- Speech-to-text and text-to-speech capabilities for dynamic voice-driven IVRs and interactive menus
- Integration with Microsoft Teams
- Integrations with third-party fax solution providers and more comprehensive faxing capabilities
- Single sign-on (SSO) for more effective access control and simplified login processes
- Ubuntu 18 support, accommodating newer hardware and delivering speed and security improvements
- Group Chat functionality for enhanced team collaboration
- Multimedia Messaging Service (MMS) for sending messages containing image, audio or video files
- Support for the Avaya J100-Series IP Phones

*\* Additional charges may apply for some features.*



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